
Where is Linden Place ?

We have an answering machine.

Please leave your name and phone number and we will get back to you as soon as possible.

PHONE: 02 6921 4441

24 Dobbs st, or write to

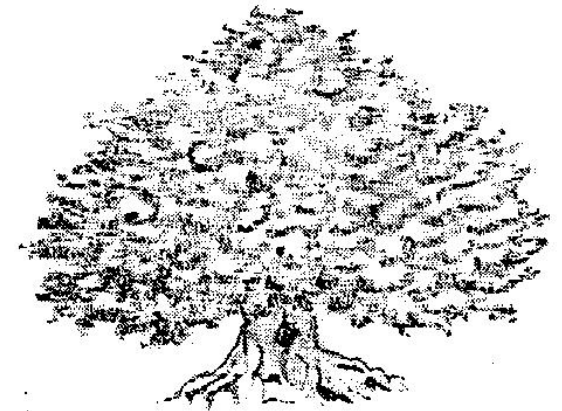
PO Box 2239

WAGGA WAGGA NSW 2650

Phone: 02 6921 4441

Fax: 02 6921 5656

Linden Place Inc Child Sexual Assault Counselling Service



What is Linden Place?

Linden Place is a confidential counselling service provided for children and adolescents, to 18 years of age, who have been sexually abused.

The NSW Child Protection Council's definition of Child Sexual Assault is as follows:

CSA is a crime. It occurs when an adult or someone bigger than a child uses his or her power or authority over the child or takes advantage of the child's trust and respect, to involve the child in sexual activity. Child sexual assault does not refer only to sexual intercourse, although this is often involved. Child sexual assault involves a range of sexual activity including fondling genitals, masturbation, oral sex, vaginal or anal penetration by a finger, penis or any other object. It also includes exhibitionism and suggestive behaviour or comments. Key elements of any definition of CSA are the greater power of the offender over the child and the abuse of the child's trust and respect.

The centre not only provides counselling for the children and adolescents, but also for their family members, carers, partners and significant others of those who have been sexually abused.

Linden Place does not provide counselling for offenders of Sexual Assault.

There is no charge for this counselling service.

Anybody who has any concerns relating to Child Sexual Assault can feel free to contact us for information or an appointment.

Linden Place is designed to be a safe environment for children and their support person/s to discuss their feelings surrounding the abuse which has occurred.

Is it only Counselling?

NO—Linden Place will:

- Prepare children and their families for court,
- Support children and their families in court,
- Run support groups,
- Work alongside other existing Sexual Assault services

What to do if a child tells you they've been sexually assaulted.

Tell them: You're glad they have told you,

- *You believe them,*
- *It's not their fault,*
- *To help them you will not be able to keep this to yourself, reassure them you will only tell the people you need to, so they can help.*
- **Don't make promises you can't keep**
- **Don't ask them to go into detail about what's happened**

Who to contact.

Contact Department of Community Services or the Police.

If you are a teacher or school counsellor you must notify the Principal. The Principal is legally obligated to contact the Department of Community Services.

If you are unsure about what to do, and would like some advice, feel free to contact Linden Place.

PHONE: 02 6921 4441

Have a complaint?

Let us help

Should you have a problem with our service, you have the right to complain.

We welcome any suggestions which may help us to provide a better service.

How to make a complaint ?

Talk to a staff member. Often complaints can be resolved by talking to your counsellor.

Your next step is to take your complaint to the Management Committee by writing to:

The Management Committee
Linden Place
PO Box 2239
Wagga Wagga NSW 2650

Not happy with the decision ?

If we have not been able to solve the problem, you can phone the Community Services Commission on:

02 9384 4999 or 1800 060 409
